

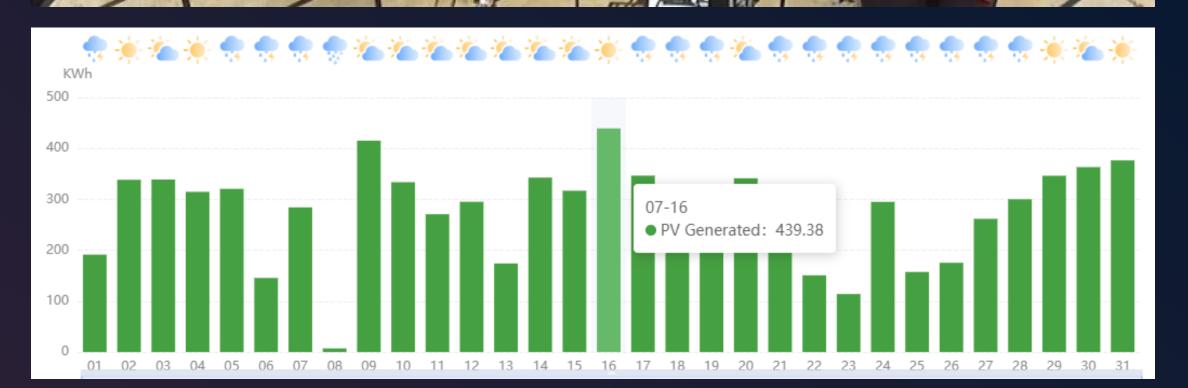


Heat-Resistant Full Load operation under 140°F*, keep generating under 176°F* Heat-resilient Yield, Achieves high yield under hot summer whether 54kw Project, June 6517.98kWh July 6523.24kWh 2-in-1 microinverter temperature curve PV Generated Purchased Energy Grid Feed-in Energy Quantity Battery Charging Energy Battery Discharging Energy 2024-06 PV Generated: 6517.98 3.000 2,000

Ambient temperature/°C

^{*} Ambient temperature. There are many uncertainties in practical applications that can lead to discrepancies between actual use and test data. Therefore, the information in this document is for informational purposes only and HYXIPOWER may change the information at any time without notice

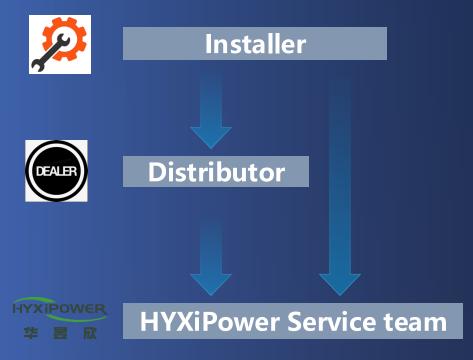




After-Sale Service

Remote / On-site Support

- Take 108 kW project as Example
- Work with installer to do Site Assessment and provide initial install proposal
- Give installer and distributor Installation & commissioning training
- On site support and ready for any questions over 4 weeks



Email: US.support@hyxipower.com

➤ Hotline: + 1 (850) 8009273

Spare Part Policy

Only applied during warranty period

- Spare parts can be used only after HYXiPower service team identify the quality issue and approve the replacement.
- Spare parts will be shipped together with purchase order, quantity will be 1% of shipment
- Distributor provides monthly report to Hyxipower so to make sure spare parts above safety stock.

Service team & After sale issue response time

- Service team: 2 people (local 1 people, China 1 people)
- After-sale service response time:
 - 1. Service team will reply within 1 hours
 - 2. Solutions will be provided within 24 hours
 - 3. If product issue remains unsolved for more than 5 days, replace the product.

Warranty

• 25 years for microinverter

Solar Projects in USA

More microinverters has been installed in Texas, California, Arkansas, Arizona and etc. HYXiPower keeps creating Revenues for owners

C&I Project



Size: 108 kW, Service Life: 8 months Avg. Monthly Revenues: 8886.795kWh



Size: 54 kW, Service Life: 7 months Avg. Monthly Revenues: 5713.394kWh

Residential Project



Size: 11 kW, Service Life: 1.2 months Avg. Monthly Revenues: 2,171.00 kWh



Size: 11.6 kW, Service Life: 1.5 months Accumulated Generation: 1115.95 kWh